

At Phoenix, we have a specialist Voluntary Sector team that has been set up for eight years now. We are currently dealing with over 5000 charities and non-profit making organisations in the UK. Through our dedication and experience, we have secured deals with most major software manufactures in relation to software purchasing and can offer a vast array of discounted services for non-profit making organisations, housing associations and charities.

In relation to software, we are able to offer special pricing on the following manufacturers:-

Microsoft
Citrix (Gold Partner and discount licensing available)
Novell
Symantec (Norton Anti Virus, Ghost, PC Anywhere)
Computer Associates (ARCserve, eTrust)
Sophos
Veritas (Backup Exec)
Network Associates (TVD, AVD, VirusScan etc)
Macromedia (Flash, Fireworks, Dreamweaver etc)
Corel

You may also be interested to know that we do provide a support service. We want to ensure that the software we supply is installed correctly and used to its maximum potential. So for your information, please see the following link for more information on our services.

http://www.phoenixs.co.uk/it_services/it_services.asp

Just confirm pricing as follows:-

1 x Office XP Standard License @ £77
(This license includes Word, Excel, Power Point, Outlook)
1 x Office Standard CD @ £34

1 x Office XP Professional License @ £90
(This license includes Word, Excel, Power Point, Outlook, Access)
1 x Office Professional CD @ £34

1 x Windows XP Professional Upgrade License @ £55
(This license is downgradable so you can run Win XP Pro, Win 2000 Pro, etc)
1 x Windows CD @ £34

Prices exclusive of delivery of £10 and VAT @ 17.50%.

Should you wish to place an order, please see the following attachment containing the Terms of Trade Form for you to complete and fax back to me with your order on letterheaded paper. I will then open an account and have your order processed, you will then be invoiced within 30 days.

Jane Wallace
Account Manager
Voluntary Sector

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This agreement supersedes all previous documents or agreements relating to the subject matter of this agreement.

1. Payment of all invoices shall be made within 30 days of the date of issue. Phoenix reserves the right to charge interest on overdue accounts at the rate of 2% per annum above Yorkshire Bank plc base rate from time to time subsisting; such interest to accrue on a daily basis.
2. Returns may only be made subject to the following conditions:
 - a. The Customer shall obtain a Returns Authorisation Number from Phoenix prior to hardware or software being returned.
 - b. Phoenix may refuse to issue a Returns Authorisation Number at its sole discretion.
 - c. The customer shall notify Phoenix of any hardware or software which it wishes to be returned within seven days of receipt of that hardware or software.
 - d. The customer shall be responsible for packaging returned hardware and software correctly.
 - e. Credit or refund shall only be given if the hardware or software is received by Phoenix in a saleable condition.
3. All software licences granted by Phoenix are subject to the manufacturers’ terms of licence. These terms of licence cannot be varied without written agreement between the customer and the manufacturer. Phoenix shall assign to the customer, so far as Phoenix is reasonably able, the benefit of all warranties and conditions relating to quality, state, suitability, fitness for purpose and quiet possession contained in its contract with the manufacturer.
4. The warranties which are assigned under clause 3 (if any), are the only warranties given under this agreement. Any other warranties, conditions, obligations or implied terms which are implied into this agreement by statute, custom or at law (including, without limit, any warranties of fitness for purpose or relating to satisfactory quality) are excluded to the fullest extent permitted in law.
5. The goods shall remain the property of Phoenix until the purchase price for the goods has been paid in full.
6. Phoenix shall in no circumstances be liable to the Customer for any pure economic loss, loss of profit, loss of business or like loss.

I, being an authorised officer of this business agree to your terms of trading.

Name (Sign)..... Name (Print)

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Organisation Name

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PHOENIX SOFTWARE LTD INTERNAL USE ONLY

Approved by

Date account opened Initial credit limit ...£.....

Date credit limit revised Revised credit limit ...£.....

Nature of organisation